



Ted Alter Professor, Penn State University

It's always about listening, sharing, facilitating collaboration and bringing people together. It doesn't matter what the venue is. It's always about working with and for people, and acknowledging and recognising and respecting their points of view and their dignity as human beings.

It's also about innovation, innovation in the sense of creating those spaces where people can come together and talk democratically about the things that are important to them, and strive to find a resolution.